

15/03/2019 10:39am

Dear Mr Beastall

With reference to the email exchange below, the Ombudsman has been in touch with us this morning but not to advise us on your position - instead, simply to advise us that they are closing their file and leaving us free to pursue the matter through the courts if we still wish to do so.

Our position on the matter has not changed, so I would ask whether you are able to provide us with your position so that we can decide on our next course of action.

Regards