

**21/09/2018 6:13pm**

Hi K.C.

Please find attached the completed claims form.

One question I have about this though: the form asks for evidence of financial loss, but in this case one of the things we are asking for is for Reeds Rain to organise an impartial valuation of the property as it would have been with the empty field behind it vs. with 150 homes behind it. When I spoke to one of your colleagues before opening this case, I was advised that I would not yet need to provide evidence of financial loss - can you please confirm that is still the case? Because I would not want you to find in our favour and yet award £0 because we did not provide evidence of financial loss due to the advice received by one of your colleagues.

We think it is quite obvious that a property that has 150 homes behind it will be worth less than a property backed by rolling hills, but as for an exact figure, I am not qualified to state one. I would expect the difference to be at least £20,000 but I am no expert. We understand that it will not be cheap to secure the services of someone who would be willing to provide such an assessment either - which is why we wanted Reeds Rain to organise the service bearing in mind that this mess is of their making.

Please advise whether we need to secure this valuation ourselves and thus provide an updated claim form, or if Reeds Rain could be compelled to provide the service via an impartial 3rd party as originally requested.

Kind regards

Gareth